



## **Visitation Safety Plan – Scheduled Inside In-Person Visitation Guidelines**

**Updated 3/17/21**

1. Scheduled inside In-Person visits\* will be held Tuesdays –Thursdays between 9:30am and 11:00am and between 1:30pm and 3:00pm in the Riverview Room. To ensure safe social distancing is maintained at all times the Riverview Room will accommodate a maximum of six residents with up to two visitors each.
2. Visits will be 20 minutes in duration, with 10 minutes between visits for cleaning and disinfecting of the visitation areas using an EPA-approved disinfectant.
3. Only two visitors per resident will be permitted per visit. Switching visitors half way between a visit cannot be accommodated. Any visitors under the age of 16 must be accompanied by someone over the age of 18.
4. On the day of the visit, visitors should arrive no more than 15 minutes prior to the visit, park in the front lot and enter through the main entrance where you will undergo a Health Screening that will include:
  - a. Your temperature will be taken and must be less than 100 degrees (<100)
  - b. Sign an attestation that they:
    - a) Are not experiencing signs or symptoms of a respiratory infection such as shortness of breath, difficulty breathing or new or change in cough.
    - b) Are not experiencing two or more of these symptoms: Fever, chills, repeated shaking with chills, muscle or body aches, headache, sore throat or new loss of taste or smell, fatigue, sore throat, congestion or runny nose, nausea or vomiting or diarrhea.
    - c) Have not had any close contact with someone with a COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status).
    - d) Have not travelled internationally in the past 14 days and if you have travelled to or from non-contiguous States, you are in full compliance with the current New York State COVID-19 Travel Advisory.
5. Visitors arriving late will need to be screened and the visit will end as scheduled.

6. Visitors must wear face masks at all times when on the premises, maintain 6 feet of social distancing, sanitize their hands before and after the visit and have no physical contact with the resident.
7. A staff member will be monitoring all visits for adherence to these requirements.
8. No food or drinks will be allowed in the visitation area.
9. Items brought in for residents must be left at the screening table in the lobby vestibule.
10. Visitors will not be able to use the restrooms, go to the business office or other areas of the building before or after their visit.
11. Visitors will be seated first, then residents will be brought into the visitation area. At the end of the visit, visitors are to remain seated as the residents are escorted out of the visitation area.
12. Visits may be cancelled if the resident is not feeling well. This determination is at the facilities discretion. If you have a question on whether or not the visits will occur please call 315-342-3166 in advance.
13. If for any reason a family member is are unable to complete a scheduled visit, please contact us to make us aware in advance.
14. The number of visitors to the nursing home must not exceed twenty percent (20%) of the current day's resident census at St. Luke Health Services.
15. Any visitor that fails to adhere to these protocols will be prohibited from visiting for the duration of the COVID-19 public health emergency.
16. Residents in a 14-day quarantine or observation period remain ineligible for in-person visits.
17. This Visitation Safety Plan is subject to change. This updated plan supersedes previous plans released 7/15/20, revised 10/14/20, 10/27/20, 2/15/21 and 3/4/21.

*\* New York State Department of Health guidelines allow for limited in-person visits for nursing home and assisted living/adult home residents where there has been at least 14 days from the last resident or staff testing positive for COVID-19.*



## Visitation Safety Plan – Scheduled Window Visitation Guidelines

1. Visits will occur between 1:30 p.m. and 3:00 p.m.
2. Visitation days are determined by the unit the resident is currently residing on.
3. Each unit has a designated day for visitation. The days are:
  - a. A-wing Monday
  - b. B-wing Tuesday
  - c. 4<sup>th</sup> and 5<sup>th</sup> floors Wednesday
  - d. 2<sup>nd</sup> and 3<sup>rd</sup> floors Thursday
  - e. 6<sup>th</sup> and 7<sup>th</sup> floors Friday
4. In order to schedule a visit you will need to call the main number 315-342-3166 the week prior to the visit on the days indicated below for each unit
  - a. A-wing Thursday/Friday/Saturday
  - b. B-wing Friday/Saturday/Sunday
  - c. Floors 4&5 Saturday/Sunday/Monday
  - d. Floors 2&3 Sunday/Monday/Tuesday
  - e. Floors 6&7 Monday/Tuesday/Wednesday
5. All calls should occur between the following times:
  - a. Monday – Friday 4:30 pm to 8:30 pm
  - b. Saturday – Sunday 10:30 am to 2:30 pm
  - c. Saturday – Sunday 5:00 pm to 8:00 pm
6. Visits will be held in the Riverview Room/Patio where outside visits were held.
7. There will be 3 visiting stations with structures set up to shield you from the weather.
8. Visits will be **15 minutes** and only **4 visitors per resident** will be permitted per visit. Any visitors under the age of 18 must be accompanied by someone over the age of 18.
9. Visitors will need to wear a mask until they get to the designated visiting location and **must stay in the structure** for the entire visit.

10. Communications will be by phone. Please make sure that you give the cell phone # you will be using when scheduling visit.
11. In order to accommodate all the residents and families St. Luke serves, recurring visits will not be scheduled at the present time.
12. Visitors should arrive on time. Please park in one of the lots. For safety reasons, please DO NOT park in undesignated areas.
13. If visitors arrive early please stay in your car until **5 minutes** before your visit is scheduled to start. Please DO NOT wait on the patio.
14. If visitors arrive late the visit will end as initially scheduled.
15. The suspension of visits due to weather, the resident not feeling well etc. will be at the facilities discretion. If you have a question on whether or not the visits will occur please call 315-342-3166 in advance.
16. This Visitation Safety Plan is subject to change. This updated plan supersedes previous plans released 7/15/20, revised 10/14/20 and 10/27/20, 3/4/21.

Please remember that new admissions/hospital returns/residents who have to leave for appointments are currently required to quarantine for at least 14 days. During this Quarantine period residents will NOT be able to get visits.